



Features that distinguish it from Competition

It's distributed hardware architecture. This is the most powerful design aspect of the system. We often run into designs where the main system needs to support local lines, analog ports, or digital telephones in remote locations. The ability for the system to connect to these resources across the network makes the design far more flexible than a central box system. Cost is reduced by elimination of a second processor.

Flash based "digital" design means immediate restarts (less than 45 secs), and no risk of hard drive corruption or failure.

Included networking hardware and software allows multiple sites to be seamlessly connected with BLF/DSS and common voicemail.

Traditional digital features allow the customer to take advantage of the power of VoIP without giving up: multiple background music channels, relays, power fail transfer ports, alarm contacts, paging outputs.

The system can be programmed from either the WEB interface, or traditional flash based from a telephone. Users and administrators do not like having to go to a PC to change a button feature, name, or speed dial entry or any simple option.

No LICENSES, is a huge advantage! The customer knows what they are purchasing when they buy a 100, 300, or 600 port system. In the event of a system failure, the MFIM can be replaced in a few minutes without having to unlock or transfer codes. Management of licenses is one of a dealer's largest potential losses of revenue. They are hard to inventory, and track. If a customer returns a system, or re-configures it, no impact is made on the dealer.

Easy back-up and upgrade system. Anyone can back-up a system and install an upgrade in just a few minutes remotely.

Analog and digital ports are not limited to a chassis slot capacity design. Since analog gateways can be placed at will across the network or WAN, the resources can be placed near the devices needing the service, i.e. fax.

Telenium's feature set is very well developed. Every feature found on a digital system is available on the IP system. Mobile extension, remote telephones and soft phones are all easy to deploy.



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The low power consumption of the gateways allows for longer back-up time with lower cost UPS systems.

Redundant processor design meets many specifications in large projects.

Built-in ACD system is very flexible and includes basic reporting at no cost, allowing the system to be deployed in smaller call centers at a low cost.

Included VP soft phones allow customers to try before they adopt. The remote record feature and conference bridge controls set these phones apart as well as the profile based login. Outlook integration is very tight.

EZ Attendant is a very powerful and competitively priced central console package, with the ability to deploy at all the attendant locations supported by the system under one license, it makes the Telenium very competitive against others.

The six year track record of the hardware design is proven every bit as reliable as the digital systems they replace. No servers to replace with age, no failing hard drives, no OS that needs patched, no hacker friendly code, and the original hardware still supports even the newest code.

The ability to maintain calls on the T1/PRI even without a MFIM processor meets strict requirements of call centers, 911 centers and designs requiring no interruptions from processor reset.



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